



**U.S. DEPARTMENT OF  
COMMERCE  
Bureau of the Census  
Recruiting Bulletin**

**Issue Date:** May 1, 2009

**Closing Date:** June 1, 2009

**Recruiting Bulletin No: 3299-AMA-09-010**

**Location:** Multiple locations in Southern California and Hawaii

**Position Title:** **Assistant Manager for Administration (AMA)**

**Pay Rate: \$19.25 - \$21.25 per hour. Pay rate varies by location.**

*\*These are 2009 Administratively Determined (AD) pay rates and any locality or cost of living has already been included in how the pay rates were determined and are not in addition to the current pay rate. Therefore any additional COLA or locality pay does not apply.*

**Number of Vacancies:** Few

**Excepted Service Appointment:** This is a not to exceed 1 year Schedule A appointment  
Not to exceed 9/25/2010

**Area of Consideration:** Candidates residing within the local census office boundaries of Fresno, Imperial, Inyo, Kern, Kings, Madera, Mariposa, Merced, Monterey, San Luis Obispo, Tulare, Los Angeles, Orange, Riverside, San Benito, San Bernardino, San Diego, Santa Barbara, Ventura, Oahu, Kauai, Hawaii, Maui Counties. Applications will be assigned to the Local Census Office based on their residence within the Local Census Office Boundaries.

**Work Schedule:** This is a temporary Full-time position, covered by the mixed-tour employment program. A mixed-tour work schedule may be changed from full-time to part-time or intermittent to accommodate fluctuating workloads.

**Who May Apply:** All Qualified U. S. Citizens. Applications considered for Local Census Office within the Local Census Office boundaries of their residential address.

**Duties: Assistant Manager for Administration (AMA):** Responsible for supervising and managing the payroll, supply requisitioning, and other administrative activities. Assures these activities are accomplished efficiently and expeditiously. Supervises the Office Operations Supervisors and up to 10 clerks. May also assist with recruiting activities. Supervises the daily processing of payroll, personnel, and other administrative documents. Monitors day-to-day selection, payroll, and personnel activities, reviewing completed work for accuracy and assuring that time schedules are met. Oversees payroll and personnel activities, helps maintain the flow and quality of work to meet deadlines. Monitors work status and makes adjustments to expedite production. Maintains working personnel payroll records which contain information covered by the Privacy Act. Provides administrative management information reports to the Office Manager and other management personnel. Maintains office facilities through an effective relationship with leasers or office building managers. Responsible for the approval of supply and material equipment requisitions, as needed to ensure continuity of office operations. Assists in setting up and closing the ELCO/LCO, assuring minimal waste of excess supplies and equipment. Through the use of manuals and on-the-job training, provides for the development of administrative staff. Assures the administrative operations are conducted within prescribed time schedules and budget allocations. Identifies problems and communicates clearly and persuasively the action associated with encountered problems. Assists as the principal technical advisor on administrative operations in the LCO answering inquiries from the Office Operations Supervisor and providing guidance to LCO employees.

**Qualifications:** To qualify for the Assistant Manager for Administration position, all applicants MUST:

- Pass a written management test

- Possess the minimum experience in each of the three areas contained in the Evaluation Criteria Attachment. Your experience for all three must be at least at the level described as “c” in the attached Evaluation Criteria Statement for the Assistant Manager for Administration. If you do not have that level of experience for any one of the questions, you are not qualified for the position. For each of the three Evaluation Criteria statements in the attachment, select the letter that best describes your experience. You must have experience in **all** aspects of the work described in order to claim credit for any given level. If you do not meet any part of the description for a level, you may not take credit for it and must choose one of the lower levels that you do meet in full.

**HOW TO APPLY:** Follow the steps and submit a SEPARATE application packet for each area desired. ***Failure to do so will result in loss of consideration for that area.***

**Step 1: Complete the following the following forms....**

- Résumé, listing your work duties and accomplishments relating to the job for which you are applying and/or Optional Application for Federal Employment [OF612.pdf](#)
- Declaration for Federal Employment [OF306.pdf](#)
- [Evaluation Criteria Statement for Assistant Manager for Administration Position.](#) (refer to Step 2)
- Exam required (refer to Step 3)

Additionally, the following information must be included in your résumé/application to evaluate your qualifications and determine if you meet legal requirements for Federal employment. Failure to provide this information may result in loss of consideration.

- Recruiting Bulletin number, and Position title.
- Full name, mailing address (including zip code) and day and evening phone numbers (with area code).
- Social Security number
- Country of citizenship (**this Federal job requires U.S. citizenship**).
- Veteran's Preference – Applicants claiming 10-point veteran's preference must submit an SF-15, Application for 10-Point Veteran's Preference, with the required proof (i.e., statement from the Department of Veterans Affairs) and the latest copy of the DD-214, Certificate of Release or Discharge from Active Duty. If the applicant does not provide the supporting documentation for the 10-point preference, but has provided the documentation for the 5-point preference, they will receive the 5-point preference only (until the documentation for the 10-point preference is received).
- Highest Federal civilian grade held (if applicable)
- Highest education level achieved. Specify: name, city, state, zip code (if known), date or expected date (month/year) of completion of degree requirements, type of degree received, and graduate of foreign universities must include proof of foreign education equivalency to an accredited U.S. college/university.
- Paid and non-paid work experience related to the position. For each work experience include: job title, series/grade (if Federal employment), duties and accomplishments, employer's name and address, supervisor's name and address, starting and ending dates, hours per week, salary, and indicate if we may contact your current supervisor/employer.
- Job-related: training courses (title and year), skills (e.g., other languages, typing speed, computer software/hardware, tools, etc.), certificates/licenses (current), and honors, awards, and special accomplishments (e.g., publications, memberships in professional societies, etc.).
- Use of any Government agency envelopes to file job application is a violation of Federal laws and regulations. Applications submitted in Government envelopes or via Government FAX machines will not be accepted.
- Disabled veterans or any other applicants eligible for non-competitive appointments should specify their special eligibility on the application. Individuals with a disability may request reasonable accommodations by calling 877-232-3385.

**Step 2: To be considered, all applicants must complete the attached Evaluation Criteria Statement form addressing each question in column A. You must indicate the job from your attached resume that verifies the answer you selected OR write in your experience in the space provided in Column B.**

**Take all completed application forms along with the Evaluation Criteria Statement Information with you to your scheduled exam.**

If you have previously taken the Management/Supervisory 29 question 60 minute exam. You do NOT have to re-test. Mail your application directly to:

U.S. Census Bureau  
Los Angeles Regional Census Center  
9301 Corbin Avenue, Suite 1000  
Northridge, CA 91324  
Attn: 3299-AMA-09-0010

**Step 3: Call 866-861-2010 press 0 and enter your zip code to schedule the next available management exam.**

**APPLICATION DEADLINE:** Application materials must be received before attending the written exam session. Applications will be referred to the selecting official as vacancies arise and all positions are filled.

**Payment of relocation expenses IS NOT authorized.**

For further information on this vacancy you may contact, recruiting, at 866-861-2010 press zero and enter your zip code to be routed to the Early Local Census Office in your area.

**CONDITIONS OF EMPLOYMENT:**

- This is a Mixed-Tour work schedule that may be changed from full-time, part-time, or intermittent to accommodate fluctuating workloads.
- Candidates selected for these positions must sign agreements outlining the conditions of employment prior to the appointment.
- You will be required to complete a Declaration of Federal Employment (OF-306) to determine your suitability for Federal employment and to authorize a background investigation. You will also be required to sign and certify the accuracy of all the information in your application. If you make false statements in any part of your application, you may not be hired; or you may be fired after you begin work; or you may be fined or jailed.
- Public law requires all new appointees to present proof of identity and employment eligibility (e.g., U.S. citizenship).

**THE U.S. DEPARTMENT OF COMMERCE IS AN  
EQUAL EMPLOYMENT OPPORTUNITY EMPLOYER**

THIS CENSUS BUREAU DOES NOT DISCRIMINATE IN EMPLOYMENT ON THE BASIS OF RACE, COLOR, RELIGION, SEX, NATIONAL ORIGIN, POLITICAL AFFILIATION, SEXUAL ORIENTATION, MARITAL STATUS, DISABILITY, AGE, MEMBERSHIP IN AN EMPLOYEE ORGANIZATION, OR OTHER NON-MERIT FACTOR.

EVALUATION CRITERIA STATEMENT FOR ASSISTANT MANAGER FOR ADMINISTRATION	
COLUMN A	COLUMN B
<p>Applicants <b><u>are required</u></b> to answer each of the <b>three</b> questions below in Column A by circling the best response <b><u>and</u></b> supporting that response in Column B.</p>	<p><b>Applicants are also required to complete the following:</b></p> <ol style="list-style-type: none"> <li>1. Indicate the job from your attached resume or other application form that verifies the answer you selected. <b>OR</b></li> <li>2. Write in the space below your experience that supports your answer. In addition to listing your experience, you <b><u>must include</u></b> the employer's name and address, the title of the position, and the dates of employment.</li> </ol>
<p><b>1. Please select the answer that best describes your experience demonstrating the ability to provide direct supervision over employees/supervisors. (Circle the appropriate letter.)</b></p>	<p><b><i>Response must support answer circled in Column A</i></b></p>
<p><b>a.</b> As my primary responsibility, I have experience with <b><u>both</u></b> of the following: managing a staff of 20 or more employees that included at least <b>two</b> levels/tiers of subordinate management (e.g. I supervised manager(s) who, in turn, supervised other supervisor(s) or team-lead(s)); <b><u>and</u></b>, managing a rigorous, time-sensitive, fixed deadline operation such as a weekly payroll, billing, or delivery operation where the failure to deliver the product/service with almost perfect accuracy and on-time would have resulted in severe hardship for the organization.</p>	
<p><b>b.</b> As my primary responsibility, I have experience with <b><u>both</u></b> of the following: Managing a staff of 10 or more employees that included at least one level/tier of subordinate management (e.g., I supervised supervisor(s)/team lead(s)); <b><u>and</u></b>, managing a rigorous, time-sensitive, fixed deadline operation such as a weekly payroll, billing, or delivery operation where the failure to deliver the product/service with almost perfect accuracy and on-time would have resulted in severe hardship for the organization.</p>	
<p><b>c.</b> As my primary responsibility, I have supervised a staff of 10 or more employees, but I have not had to supervise another supervisor/team-lead <b><u>or</u></b> I have supervised one level/tier of subordinate management, but the staff I managed was less than 10 employees. The work I supervised had critical deadlines and was time-sensitive in nature.</p>	
<p><b>d. My experience is less than what is described above.</b></p>	

**EVALUATION CRITERIA STATEMENT FOR  
ASSISTANT MANAGER FOR ADMINISTRATION**

<b>COLUMN A</b>	<b>COLUMN B</b>
Applicants <b><u>are required</u></b> to answer each of the <b>three</b> questions below in Column A by circling the best response <b><u>and</u></b> supporting that response in Column B.	<b>Applicants are also required to complete the following:</b> <ol style="list-style-type: none"> <li>1. Indicate the job from your attached resume or other application form that verifies the answer you selected. <b>OR</b></li> <li>2. Write in the space below your experience that supports your answer. In addition to listing your experience, you <b><u>must include</u></b> the employer's name and address, the title of the position, and the dates of employment.</li> </ol>
<b>2. Please select the answer that best describes your payroll, personnel, and property management experience. (Circle the appropriate letter.)</b>	<b>Response must support answer circled in Column A</b>
<b>a.</b> I have been personally responsible for ensuring the daily processing of payroll and personnel documents. Additionally, I have been personally responsible for <b><u>all</u></b> of the following: maintaining office facilities/supplies to ensure the continuity of office operations; managing the property necessary to conduct operations, preparing administrative reports, <b><u>and</u></b> training and developing administrative staff.	
<b>b.</b> I have been personally responsible for ensuring the daily processing of payroll and personnel documents. Additionally, I have been personally responsible for <b><u>some</u></b> of the following: maintaining office facilities/supplies to ensure the continuity of office operations; managing the property necessary to conduct operations, preparing administrative reports, <b><u>and/or</u></b> training and developing administrative staff.	
<b>c.</b> I have been personally responsible for ensuring the daily processing of payroll and personnel documents. However, I have <b><u>not</u></b> been personally responsible for <b><u>any</u></b> of the following: maintaining office facilities/supplies to ensure the continuity of office operations; managing the property necessary to conduct operations, preparing administrative reports, <b><u>or</u></b> training and developing administrative staff.	
<b>d.</b> My experience is less than what is described above.	
<b>3. Please select the answer that best describes your experience with using management reports to correct problems with payroll and personnel processing. Circle the response to indicate your answer.</b>	<b>Response must support answer circled in Column A</b>
<b>a.</b> I have used management reports to identify payroll and personnel processing problems, and used analysis of these reports to <b><u>manage</u></b> the implementation of solutions.	
<b>b.</b> I have used management reports to identify payroll and personnel processing problems, and used analysis of these reports to <b><u>implement</u></b> effective solutions myself.	
<b>c.</b> I have used management reports to identify payroll and personnel processing problems and used analysis of these reports to <b><u>recommend</u></b> effective solutions to managers, <b><u>or</u></b> I have used reports to manage the implementation of solutions unrelated to payroll and personnel processing problems.	
<b>d.</b> My experience is less than what is described above.	